



IMPORTANT NOTICE FOR INSTALLERS

Before You Begin

- **The product must be inspected prior to installation. Check for different gloss levels on each plank and between each box. Also check for proper colour of planks in each box.** If you have any doubt concerning the quality of finish, milling or colour of the merchandise, contact the dealer from which you bought the flooring before proceeding. Products with visible defects will be accepted for return. Claims and/or returns on materials already installed with visible defects will not be accepted.

Moisture & Acclimatization

- Accurate moisture readings must be taken prior to installation
- Flooring with moisture content greater than 2% outside the optimum moisture content of 6% to 9% should not be installed. Additionally, the subfloor must not exceed $\pm 3\%$ from that of flooring
- A humidifier and/or dehumidifier is strongly recommended used whenever possible to minimize expansion and contraction (Standard relative humidity 35% to 55%)

Recommended Installers

- Silkroad bamboo flooring should be installed and finished only by experienced flooring professionals! Please completely read the Silkroad "Installation Instructions" prior to commencing. No compensation will be offered for mistakes or poor judgement on the part of installers.

Miscellaneous

- Prior to the installation of this product, the installer must determine that the job site environment and the sub-surfaces involved are suitable
- Only undamaged, full boxes will be accepted for returns